



A NATIONALLY ACCREDITED COMMUNICATIONS CENTER

October 3, 2019

Valley Communications Center Departments
ATTN: Public Education Personnel

Subject: How to Register 911 Complaints and Commendations

Hello,

As part of your public education process, Valley Com would appreciate assistance in providing the public with information regarding procedures on how to register complaints, make inquiries or send commendations regarding 911. Performance is a very important aspect of public safety communications and, many times, the best information comes from the public.

Please considering adding this information to your program:

To register a complaint, make an inquiry or send a commendation regarding a 911 call, contact:

Valley Communications Center

Attn: Operations Manager

27519 108th Avenue SE

Kent, WA 98030

Call (253) 372-1300 or Fax (253) 372-1305

Through our website: www.ValleyCom.org

If you are able to incorporate this into your program and can provide us with a copy of your material, it would help us immensely. Valley Com appreciates the job you do as partners in educating the public regarding the critical service we all provide.

Thank you,

Angee Bunk
Operations Manager
(253) 372-1454

CALEA Standard 1.4.12

